Your key fob is issued for your personal use only and may be used to enter the facility only by you and your

SAFETY SECURITY

eligible family members ages 13-17 during unstaffed hours of operation. Members with 24-hour access may not grant entry to any non-family individuals, even if those individuals are Marshfield Clinic Health System YMCA members or personally known to you. Violation of this policy will result in loss of 24-hour access and may lead to termination of membership.

The YMCA utilizes 24-hour indoor and outdoor video surveillance, which is reviewed regularly to monitor facility use and address security concerns. Please note that this surveillance system does not provide on-site staff support or emergency assistance during unstaffed hours. Members are strongly encouraged to exercise with another member who has 24-hour access during non-staffed hours.

In the event of an emergency:

- A telephone, First Aid Kit, and AED are located in the Healthy Living Center (2nd
- A First Aid Kit and AED are located in the Fieldhouse (1st floor)
- A telephone is located at the Welcome Center (1st floor)

Emergency personnel will be able to access the facility during non-staffed hours.

For safety and visibility, parking lot lights will remain on after the YMCA closes. Members are encouraged to park in well-lit areas of the parking lot.

Snow removal will occur during staffed hours of operation and may be delayed due to weather conditions. Members choosing to use the facility during unstaffed hours acknowledge and accept that they do so at their own risk, including risks related to weather and outdoor conditions.



MARSHFIELD CLINIC HEALTH SYSTEM YMCA MARSHFIELD CENTER

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Revised 1/2026



FOR YOUTH DEVELOPMENT® FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY



MARSHFIELD CLINIC HEALTH SYSTEM YMCA MARSHFIELD CENTER

24/7 ACCESS

24-Hour Access Guidelines

As a YMCA member with 24-hour access, you may use the Marshfield Clinic Health System YMCA Healthy Living Center, Strength Training Center, and Roehl Fieldhouse & Track at any time. When using the Fieldhouse Gym. members are responsible for providing their own balls and equipment. Most areas of the Y are available only during advertised staffed hours of operation. Once the facility closes for the day, no YMCA staff will be on-site to assist members. During unstaffed hours, access is limited exclusively to Marshfield Clinic Health System YMCA Adult and Family members ages 13 and older, in accordance with YMCA policies.

THE Y IS STAFFED DURING THE FOLLOWING DAYS AND TIMES:

 Monday – Friday
 5:00 am – 8:00 pm

 Saturday
 7:00 am – 4:00 pm

 Sunday
 8:00 am – 4:00 pm

**Please refer to the Y's website and social networks for summer and certain holiday hours.

AGE REQUIREMENTS

24-hour access to the Marshfield Clinic Health System YMCA is available to Adult and Family members, ages 13 years and older. Members ages 13-17 must be accompanied by their parent or guardian listed on the family membership while in the facility during 24-hour access hours. Each adult member using 24-hour access is required to have their own individual key fob, which must be used to enter the facility outside of staffed hours of operation. Key fobs are sold only to members 18 years of age and older.

KEY FOBS

All members included on the YMCA membership must sign the 24-Hour **Access Waiver** on the membership application in order to receive key fobs. Key fobs may be issued to family members, 18 years of age and older who are approved for 24-hour access to the Marshfield Clinic Health System YMCA. Key fobs may be purchased at the Y Welcome Center during staffed hours of operation. The cost is a one-time fee of \$25 for the primary member on a family membership and a **one-time fee of \$5** for each additional eligible family member. If a member loses or damages a key fob, it must be reported that to the YMCA as soon as possible. A replacement key fob may be purchased for \$10. Each key fob is unique to the individual member and will provide access only while the membership remains active and in good standing.

To enter the YMCA during unstaffed hours, hold your key fob up to the reader located to the right of the main entrance door. When the reader light turns green and you hear the activation sound, pull the door open to enter. Please note that access is granted for **five (5) seconds** after activation. To exit the Y, you may leave through any available exit door. When entering and exiting the facility, ensure the door closes fully behind you. **Do not hold the door open or allow entry to anyone outside of your household**, as all members must use their own key fob for access.

DAY PASS POLICY

Non-members are welcome to use the Marshfield Clinic Health System YMCA during staffed hours of operation by purchasing the appropriate day pass upon arrival. Day passes are not valid during unstaffed hours, as 24-hour access is available exclusively to Marshfield Clinic Health System YMCA members. Any member who allows or provides 24-hour access to a non-member or guest will have their 24-hour access privileges immediately revoked and may be subject to termination of membership.

HONOR CODE

By participating in 24-hour access to the Marshfield Clinic Health System YMCA, members agree to uphold a **strict honor code** based on YMCA core values of **honesty, respect, caring and responsibility**. Failure to follow established guidelines may result in revocation of 24-hour access privileges and may also lead to termination of membership without refund. These policies are in place to ensure the safety, security, and well-being of all members and to uphold the mission and values of the YMCA.

